



Case Study

50% Reduction in Unfilled Shifts

Centralised Workforce Analytics

ENGAGEMENT OVERVIEW



Geography

Global (UK, US & APAC)



Technical Focus

Automated Data Aggregation & Real-Time Visual Insights



Services Delivered

Centralised Analytics Dashboard Development



Primary Outcome

40% Better Gap Analysis & 50% Fewer Unfilled Shifts



PARTNER PROFILE

A global workforce solutions organisation managing large-scale recruitment and staffing operations across the UK, US, and APAC regions with their focus on delivering comprehensive talent management and strategic staffing services to a diverse international client base.

PROBLEM STATEMENT

The partner faced significant barriers to operational efficiency due to a lack of data transparency:



Limited Visibility

Management restricted visibility into real-time workforce demand and booking status.



Manual Reporting

Reliance on manual reporting processes led to significant delays and potential inaccuracies.



Staffing Gaps

Difficulties in identifying staffing gaps in real time resulted in missed opportunities and unfilled requirements.



Delayed Decisions

The lack of immediate, actionable data hindered the ability to make rapid, informed business decisions.

SOLUTION DELIVERED

A centralised analytics platform was engineered to transform raw operational data into actionable business intelligence

01

Centralised Dashboard

Built a unified analytics dashboard to serve as the single source of truth for workforce data.

02

Automated Aggregation

Implemented automated data aggregation from various operational systems to eliminate manual reporting.

03

Real-Time Insights

Enabled real-time visual insights to provide immediate clarity on workforce planning and demand.

04

Actionable Reporting

Provided decision-makers with structured, actionable reports to drive strategic planning.

IMPACT

40%

Improvement in Analysis

Achieved a significant increase in the accuracy and depth of workforce gap analysis.



Data-Driven Decision Making

Enabled faster, evidence-based decision-making across global offices.

50%

Reduction in Unfilled Shifts

Drastically lowered the number of unfilled shifts through better demand forecasting.



Operational Visibility

Greatly improved overall visibility into global staffing operations and performance.

KEY TURNING POINT

The defining success for this partner was the transition from **delayed manual reports to real-time visual intelligence**. By automating the aggregation of data from disparate operational systems, the organization didn't just speed up their reporting; they fundamentally changed how they manage their workforce. This shift enabled them to identify and address staffing gaps 40% more effectively, ultimately leading to a 50% reduction in unfilled shifts and ensuring that operational capacity consistently matches market demand.

