



# MANAGED IT SERVICES

For Operational Resilience

Comprehensive Managed Services and IT solutions that transform your enterprise operations from a cost center into a growth engine.

100%

NPS

24/7

Operations

99.9%

Uptime SLA

# YOUR BUSINESS CONTINUITY PARTNER

IMS Nucleii specialises in delivering managed IT solutions tailored to your enterprise requirements to drive business by maximising operational agility, and accelerating digital transformation.

We operate as an extension of your leadership, ensuring absolute operational alignment with your business requirements.

## SERVING ACROSS



United States



United Kingdom



Europe



Asia- Pacific



**CLIENTELE**  
250+ Brands



**WORKFORCE**  
3000+



**GLOBAL OPERATION OFFICES**  
Ahmedabad, Jaipur, Philippines

**OFFSHORE SPECIALISTS**  
20+ Years Industry Experience

## THE IMS NUCLEII ADVANTAGE

**24/7/365**

Operational Continuity

**98%**

First-Call Resolution

**<1**

Minute Response Time

**ISO 27001**

& GDPR Certified

**MINIMAL**

Network Downtime

**TAILORED**

Solutions

## OUR TECH STACK

### INFRASTRUCTURE

Azure, AWS, GCP, VMWare, Nutanix

### SECURITY

CrowdStrike, Sentinel, Okta, Splunk

### DATA & OPS

Python, React, HTML, CSS, JS, ServiceNow, Power BI

## OUR CERTIFICATIONS



# OUR SOLUTIONS



## MANAGED IT & INFRASTRUCTURE

Full-lifecycle IT management from infrastructure to support.

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## MANAGED CYBERSECURITY

Proactive threat defence, detection, and response.

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## MANAGED CLOUD

Seamless migration and management across AWS, Azure, GCP.

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## IT SUPPORT & HELPDESK

24/7 L1-L3 support with <1 min response and 98% FCR.

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## IT CONSULTING

Resilience audits, compliance roadmapping, ITSM frameworks.

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## DATA & ANALYTICS

BI pipelines, predictive analytics, and data visualisation.

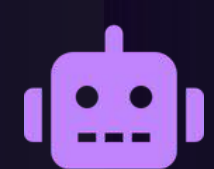
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## CUSTOM SOFTWARE

Bespoke web, mobile, and SaaS development at enterprise scale.

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## AUTOMATION SOLUTIONS

RPA, workflow optimisation, and intelligent process automation.

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## CUSTOM IT SOLUTIONS

High-stakes infrastructure overhauls and system integrations.

# OUR FLEXIBLE ENGAGEMENT MODELS

Designed to scale your technical capacity instantly without the risks of in-house expansion. These models serve as a seamless expert extension of your internal team, providing the specialized skills needed to manage high-stakes digital transformation.

## ON DEMAND EXPERTISE



Instant expertise to bridge skill gaps for critical projects. Pre-vetted and ready.

## DEDICATED TEAMS



An exclusive IT powerhouse fully integrated with your internal operations.

## CUSTOM PROJECTS



High-performance taskforce for enterprise digital transformation goals.

## Eliminate Operational Overhead and Technical Debt

[Book a meeting](#) 

### CONTACT US

UK: +44 204 515 9008

US: +1 646 915 1112

AUS: +61 272 025 606

Visit us at  
[www.imsnucleii.com](http://www.imsnucleii.com)

Mail us at  
[info@imsnucleii.com](mailto:info@imsnucleii.com)